

लक्षद्वीप संघ राज्य क्षेत्र
**ADMINISTRATION OF THE
UNION TERRITORY OF LAKSHADWEEP**
(सूचना प्रौद्योगिकी विभाग)
(DEPARTMENT OF INFORMATION TECHNOLOGY)
(लक्षद्वीप सूचना प्रौद्योगिकी सेवाएं समाज)
(LAKSHADWEEP INFORMATION TECHNOLOGY SERVICES SOCIETY)
कवरती - ६८२ ५५५
KAVARATTI – 682 555

F.NO.2/7/2002-IT

Dated: 03.05.2010

To,
All the Head of the Departments

Sub:- Targeted attacks on mail users of Government organisations – Reg.

Ref:- 1) DO No. 2(17)/2010-CERT-In dated 22.02.2010 of Director General, Indian Computer Emergency Response Team (CERT-In), Ministry of Communications & Information Technology, Department of Information Technology, New Delhi

2) No.15039/3/32007-Plg.Cell dated 23.03.2010 of Under Secretary(Planning Cell), Ministry of Home Affairs, Govt.of India.


Sir,

It has been observed that users of government organizations using email services are being targeted through malicious email attachments. The specially crafted malware modifies the file in the Windows operating system to divert requests for legitimate mail servers to attackers controlled IP and fake web interface of such mail service. An advisory indicating the precautionary measures to be taken against these attacks are as follows,

- Change the password for the email ids in case of suspicion.
- Do not open email attachments received from untrusted sources and received unexpectedly from trusted sources.
- The operating system (OS) of all windows based desktop and client systems must be upgraded to minimum Windows 7. The User Account Control (UAC) features of these OS should be enabled.
- The trusted Antivirus software should be maintained in all the computers.

As the replacement of equipments / software will involve certain cost, suitable decision may be taken by the respective department / organization. You are requested to make necessary arrangements for all new procurements in future.

Yours faithfully,


(S.Thirunavukarasu)

Director (Information Technology)

Copy to

- 1) The PA to the Hon'ble Administrator
- 2) The SIO, NIC, Kavaratti for necessary action with request to publish through the website.
- 3) The Executive Officer, VDP in islands.
- 4) The DC / SDO in islands.
- 5) The Secretary to the Administrator, U.T of Lakshadweep, Kochi-3.
- 6) The Liaison Officer, Lakshadweep House, New Delhi-110021